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INVESTIGATION OF MECHANISMS OF SERVICE QUALITY CONTROL IN MULTISERVICE NETWORKS

The mechanisms of maintaining a specified quality of service (QoS) for telecommunications networks and determining time-response characteristics are examined for the square root criterion.

Introduction

Multi-service telecommunications network is a unified telecommunication infrastructure for transfer, switching of free-hand type traffic created by interacting of users and providers of telecommunications services with controlled and guaranteed traffic parameters. Such networks should guarantee a certain quality of provided connections and services. Multi-service network traffic is variable because it includes multimedia applications, file transfer, voice transmission, videoconferencing, etc.

It is classified according to the following identifiers:

- network identity (local or global);
- traffic type – depends on applications using it;
- critical time delay or non-critical one;
- segmented, squeezed or on-line, etc..

Table 1 shows various types of traffic transferred in real networks and its characteristics.

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Table 1
Traffic types and characteristics

| Service | Users' class | Maximum transmission rate | Bursting ability | Peak connect time | |
|---------------------|-----------------|---------------------------|------------------|-------------------|-------|
| | | | | Tp, s | Tc, s |
| Telephony | Private sector | 64 kbit/s | 1 | 100 | 100 |
| | Business sector | 64 kbit/s | 1 | 100 | 100 |
| | PABX | 64 kbit/s | 1 | 100 | 100 |
| Fax | Business sector | 2 Mbit/s | 1 | 3 | 3 |
| | PABX | 2 Mbit/s | 1 | 3 | 3 |
| Data communications | Business sector | 2 Mbit/s | 1 | 1 | 1 |
| | PABX | 2 Mbit/s | 1 | 1 | 1 |
| Video telephony | Private sector | 10 Mbit/s | 5 | 1 | 100 |
| | Business sector | 10 Mbit/s | 5 | 1 | 100 |
| | PABX | 10 Mbit/s | 5 | 1 | 100 |
| Video search | Private sector | 10 Mbit/s | 54 | 10 | 540 |
| | Business sector | 10 Mbit/s | 18 | 10 | 180 |
| | PABX | 10 Mbit/s | 18 | 10 | 180 |
| | Service center | 10 Mbit/s | 48 | 10 | 480 |
| Document retrieval | Private sector | 64 kbit/s | 200 | 25 | 300 |
| | Business sector | 64 kbit/s | 200 | 25 | 300 |
| | PABX | 64 kbit/s | 200 | 25 | 300 |
| | Service center | 64 kbit/s | 200 | 25 | 300 |
| Data on call | Business sector | 64 kbit/s | 200 | 0.04 | 30 |
| | PABX | 64 kbit/s | 200 | 0.04 | 30 |

As we can see, there are every possible traffic types in multi-service network. Different demands as to transfer rate, bursting ability, connect time, etc. are made on each of these type.

For instance, if it is necessary to make connection on the basis of telephony, the critical needs for such a session are to be transfer rate and communication delay in channel, whereas the parameter of guaranteed error-free delivery can be ignored. In case of data transfer, the main criterion is to be the adequacy of data received and the safety (protection from data diddling, authenticity).

Therefore, in case of simultaneous transfer of different traffic types a situation of channel capacity shortage can take place.

In this case, to provide a quality transfer it is necessary to use traffic control algorithms, because there exists the possibility to loss valuable information and the impossibility to carry out subsequent transfer owing to full channel occupancy.

Traffic prioritization mechanisms

When processing the whole of traffic with a similar priority it is impossible to maintain a high quality of service (QoS) for different applications with a limited channel carrying capacity. Some network traffic such as video on demand (VoD) is designed for a maximum allowed delay and a high carrying capacity. However, if such traffic has the same priority as the other, delay can be unpredictable and carrying capacity can be insufficient owing to that other applications will use all network resources. In this connection, the multi-service network should be created so that it could guarantee a necessary level of services for each application.

The applied Resource Allocation Fairness Method is one of basic principle of network operation on the basis of IP protocol. The main idea consists in an equivalent allocation of bandwidth among competing batches/flows irrespectively of loading. In the general case, when the network loading is low, service standards for all batches/flows are met. However, when network point loading becomes high, there is an increased probability of that batches of one flow will use all network resources blocking all other flows.

To maintain a specified quality of services, the methods of applications traffic allocation according to categories and prioritizing of individual flows are widely used, thereby a traffic with a high priority receives necessary network resources according to enquiry characteristics irrespectively of requirements as to traffic capacity of less important applications.

When transferring each data type (IP-telephony (VoIP), video conferencing, VoD, etc.) different requirements are put forward [3], which could be laid down as restrictions on delivery time for batches of different types. Let us single out two types of such restrictions:

1) probabilistic restriction (assignment of allowable probability $p_{\text{доп}}$ of the excess of specified restriction $t_{\text{доп}}$ for batch delay time t_i in multi-service network):

$$P(t_i > t_{\text{доп}}) < p_{\text{доп}}, i=1 \dots n, \quad (1)$$

2) average restriction (restriction $t_{\text{доп}}$ for average delay time $t_{\text{ср}}$):

$$t_{\text{ср}} < t_{\text{доп}}, i=1 \dots n, \quad (2)$$

where n – number of traffic types in network.

The indicated requirements can be met by using control methods providing an effective allocation of channel capacity among different traffic types. Optimum Batch Priority Allocation is one of such methods. To evaluate the effectiveness of prioritizing critical batches as to delay, models with heterogeneous inflow of orders are used that allow an analysis of properties of systems with a priority level and the formulation of recommendations for engineering of such networks, for instance, by the determination of necessary channels capacity.

ToS mechanism

The application of Optimum Priority Allocation Method is reasonable and possible provided that switches and routers can differentiate batches with different priorities. The solving of problem of maintaining QoS was provided for already at the development stage of IPv4 protocol specification. In headers of IP-batches a special ToS (Type of Service) bite is used which would be used for instruction on necessary quality of service. Currently, ToS bite is widely used for the traffic differentiation according to requirements as to QoS. ToS bite contains three priority bites (IP-priority) and four ToS bites (one bite is not in use) (Fig.1).



Fig. 1. Datagram format

| | | | |
|------------|-----------------------|---------------------|----------------|
| Version | Hlen | Service type | Overall length |
| Identifier | Toggles | Fragment designator | |
| Lifetime | Protocol | Heading hash total | |
| | Sender's IP-address | | |
| | Receiver's IP-address | | |
| IP-options | | Filled in by | |
| | Data | | |

Three priority bits allow establishing of eight priority levels:

- 111 – network control;
 - 110 – internetwork control;
 - 101 – CRITIC/ECP;
 - 100 –flash overrider
 - 011 – flash;
 - 010 –immediate;
 - 001 –priority;
 - 000 –routine.
- Four bits digitize service type:
- 0000 – normal service;
 - 0001 –minimize monetary cost;
 - 0010 –maximum reliability;
 - 0100 – maximum capacity;

1000 – minimum delay.

One bit only of four in TOS can take the value of 1. Default values are equal to zero. The majority of recommendations are evident. Thus, in telnet the response time is the most important, and the reliability for SNMP (network control).



Fig. 2. ToS field format
Priority Not in use

ToS field format is specified in document RFC-1349. Bites C, D, T and R define a request for the datagram delivery method. Value D=1 requires a minimum delay, T=1 – a high capacity, R=1 – a high reliability, a C=1 – low cost. ToS plays a key role in routing of batches. Internet does not ensure a requested ToS, but many routers take these queries into account when routing (OSPF and IGRP protocols). Table 2 gives recommended ToS values for various protocols.

Table 2

ToS values for different protocols

| Procedure | Minimum delay | Maximum communications capacity | Maximum fidelity | Minimum value | TOS code |
|-------------------------|---------------|---------------------------------|------------------|---------------|----------|
| FTP control, FTP data | 1 | 0 | 0 | 0 | 0x10 |
| | 0 | 1 | 0 | 0 | 0x08 |
| TFTP | 1 | 0 | 0 | 0 | 0x10 |
| DNS, UDP, TCP | 1 | 0 | 0 | 0 | 0x00 |
| | 0 | 0 | 0 | 0 | 0x10 |
| | 0 | 0 | 0 | 0 | 0x00 |
| telnet | 1 | 0 | 0 | 0 | 0x10 |
| ICMP | 0 | 0 | 0 | 0 | 0x00 |
| IGP | 0 | 0 | 1 | 0 | 0x04 |
| SMTP control, SMTP data | 1 | 0 | 0 | 0 | 0x10 |
| | 0 | 1 | 0 | 0 | 0x08 |
| SNMP | 0 | 0 | 1 | 0 | 0x04 |
| NNTP | 0 | 0 | 0 | 1 | 0x02 |

ToS mechanism plays a key role in batch routing. Although ToS is not guaranteed when transmitted by Internet network, however, a substantial number of routers take these queries when selecting a route (OSPF and IGRP protocols). As a rule, before mid-90-ies ToS field was ignored.

However, with an increased demand for maintaining quality of service a demand for methods of the implementation. In subsequent engineering designs (RFC-2474, Definition of the Differentiated Services Field (DS Field) in the IPv4 and IPv6 Headers) ToS field was replaced by field (Differentiated Services Code Point), where six low bits are chosen for DS (Differentiated Services) code, and two high bits are reserved. Six bits define service class (Fig.2).

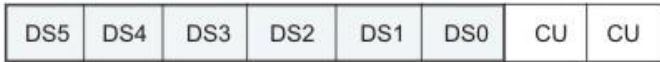


Fig. 2. DSCP field format

In Fig.2 bits DS0-DS5 define the class selector. Values of these code are given in Table below. The DSCP standard default value по умолчанию - 000000.

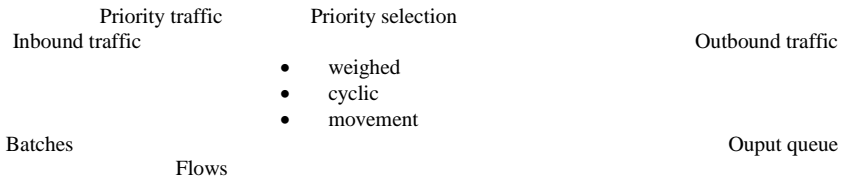
| Class selector | DSCP |
|----------------|--------|
| Priority 1 | 1000 |
| Priority 2 | 10000 |
| Priority 3 | 11000 |
| Priority 4 | 100000 |
| Priority 5 | 101000 |
| Priority 6 | 110000 |
| Priority 7 | 111000 |

PHB technology

On the basis of DSCP " per Hop Behavior " (PHB) technology was developed. To provide traffic servicing, a client concludes with provider a Service Level Agreement (SLA) on providing a certain service level. SLA can contain traffic condition rules, fully or partially – a part of Traffic Condition Agreement (TCA). TCA defines the rules for classifier and corresponding traffic profiles as well as the rules for marking, batching and batch rejecting to be in use for any flows. Within the framework of this policy DSCP codes inside classes are defined. At the boundaries of a domain the traffic conditioning takes place, i.e. a traffic classification providing the analysis of input batches, a collocation of acquired information with flow table as well as batch marking with a special code point DSCP (DiffServ Code Point). For instance, for the policy of immediate EF diversion the value of DSCP=101110 is recommended. This policy correspond to a highest level of services.

These functions are performed by so called domain port-access. the port functions are as follows:

1. input traffic analysis (title retrieval of L3 and L4);



In Cisco routers, two low bits of three are used to classify batches and select an event queue. On default, 10% of band are assigned for 0 class and 20%, 30% and 40%, respectively, for classes 1, 2 and 3. For queues on the basis of QoS classes, the batches that do not pertain to any group are related to group 0 and automatically have 1% of total communications capacity of a group. A total weight of remaining groups can not exceed 99%. If an unallocated band is available, it relates to 0 group. In protocol, IPv6 field has a priority of 4 bits. Bits C, D, T and R characterize a desirable method of datagram delivery. Table 1 gives standardized values of TOS field of IP-batch.

Procedure for determination of main network parameters

To evaluate the efficiency of priority methods for traffic control in mult-service networks, a queuing system with non-uniform flow of batches of n types that enter a channel with intensities of X_1, \dots, X_n is used as a basic transmission channel model.

When solving problems of allocation of network resources among different communication services, the user of each service is characterized - on the one hand – by the traditional traffic parameters:

- intensity of input flow of calls for providing services by k -th communication service $\eta^{(k)}$, calls/year;
- mean communication session time $T_{\bar{n}}^{(k)}$, s;
- specific calling rate $\gamma^{(k)}$, Erl;

- on the other hand – by parameters of random process, but by such ones that characterize each user:

- peak (maximum) bit transfer rate $B^{(k)}_{max}$, bit/s;
- mean bit transfer rate B_{cep} ; bit/s;
- batching ability K_n that is determined by the relationship $B^{(k)}_{max} / B_{cep}$; bit/s;
- mean peak time $T_p^{(k)}$, s.

Assume the following restrictions:

- number of calls for providing services $\eta^{(k)}$, calls/year.;
- peak transfer rate $B^{(k)}_{max}$;
- network calling rate coefficient ρ ;
- mean message length μ .

Network communication capacity is determined from the formula:

$$C = \frac{C_{\min}}{\rho} \quad (3)$$

where C_{\min} – minimum communication capacity:

$$C_{\min} = \frac{1}{\mu} \cdot \sum_i \lambda_i \quad (4)$$

Subsequently, main relationships for determining of time-response characteristics for the square root criterion which optimizes traffic-handling capacity on minimum weighed mean time of batch transfer over network are given.

Communications capacity of i -th channel [bit/s]:

$$C_{i\text{opt}} = \frac{\lambda_i}{\mu} + \frac{C \cdot (1 - \rho) \cdot \sqrt{\lambda_i}}{\sum_j \lambda_j} \quad (5)$$

where λ – batch intensity in a channel.

Batch delay time in i -th channel [c]:

$$\bar{T}_i = \frac{1}{\mu \cdot C_i - \lambda_i} \quad (6)$$

Minimum batch delay time in a network:

$$\bar{T}_{\min} = \frac{\sum_i \lambda_i \cdot \bar{T}_i}{\gamma} \quad (7)$$

where γ – a total batch entry intensity in a network.

In the event if batches of one class have an equal length and all the flows are the simplest, the mean delay of batch of i -th type when using the traffic control method on the basis of relative priorities is determined from the formula:

$$t_i = \frac{\sum_{j=1}^n \lambda_j L_j^2}{(V - \sum_{j=1}^{i-1} \lambda_j L_j^2)(V - \sum_{j=1}^i \lambda_j L_j)} + \frac{L_i}{C}, \quad i=1 \dots n, \quad (8)$$

where L_i – average i -type batch length.

Conclusions

Methods of maintaining a specified quality of service (time-response characteristics in multi-service networks by means of the mechanism of weighed fair services and determining time-response characteristics for the square root criterion which optimizes traffic-handling capacity on minimum weighed mean time of batch transfer over network are considered.

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